

Osage Valley Plastic Surgery

985 Executive Drive Osage Beach, Mo 65065

Phone: 573-348-4863 Fax: 573-693-9052

Patient Policies

New Patients

New patient appointments are asked to arrive 10 minutes early for completion of necessary paperwork.

Please bring insurance cards, specialist co-pay according to your health insurance policy, and up to date medication list.

Cancellation Policy

If you are unable to keep a scheduled appointment, we require 24-hour prior notice of cancellation. If you do not give 24 hours' notice, you will be charged a \$50 cancellation fee and may not be allowed to reschedule. Emergency situations will be handled on an individual basis.

Insurance

Our office will not bill insurance for any cosmetic procedure performed.

Not all procedures are covered by insurance. Our office will assist the patient with the pre-determination of benefits process to find out if your procedure will be covered by your insurance provider. We are in-network for the following insurance companies, Be advised, however, we are not in-network for all of the policies and groups for the listed companies and it is the patients responsibility to contact your insurance company to be sure we are in-network.

Blue Cross/Blue Shield (Blue Access Choice, Open Access), Healthlink, United Health Care, Tricare, Coventry, Healthlink, First Health, Cigna, Humana, Medicare and Railroad Medicare.

Be advised that we are out-of-network for most Healthcare Marketplace (Obamacare) plans and Missouri Healthnet (Medicaid). Please check with your insurance company before scheduling an appointment.

Financial Policies

We accept-Cash, Check, Cashier's Checks, American Express, Discover, MasterCard, Visa, Care Credit, and Prosper Healthcare Funding.

Payment for all services is due at the time of the service.

Any co-insurance/deductibles, per your insurance carrier, are your responsibility and are due within 30 days of notice.

All outstanding invoices of 90+ days will be automatically sent to collection without notice.

Cosmetic Surgery

10% deposit is due at the time of booking a cosmetic surgery. The surgeon and facility fees are due in full 10 days before the scheduled surgery. Cancellation within 10 days of surgery results in the loss of your 10% deposit. If notice of more than 10 days is given- patient will receive a full refund of their deposit minus the consultation fee.

Patient Signature: _____ Date: _____